



**HAWAII
STATE**

FEDERAL CREDIT UNION

always right by you

credit LINES

September 2020 • Volume 42 • Number 9

New Temporary Branch Hours

The health and safety of our members and employees continue to remain our priority. In order to maintain safer locations and allocate our resources to better serve you, we have introduced temporary operating hours at all of our branch locations.

Ali'i and Halekauwila (Main) Branches

Monday – Friday: 8:00 a.m. to 4:00 p.m.

Ewa Beach, Hawaii Kai, Kaneohe, Pearlridge, and Salt Lake Branches

Monday – Wednesday: 9:00 a.m. to 5:00 p.m.

Thursday: CLOSED

Friday: 9:00 a.m. to 6:00 p.m.

Saturday: 9:00 a.m. to 2:00 p.m.

Kaimuki Branch

Monday – Wednesday: 8:00 a.m. to 4:00 p.m.

Thursday: CLOSED

Friday: 9:00 a.m. to 6:00 p.m.

Saturday: 9:00 a.m. to 2:00 p.m.

Kapolei and Mililani Branches

Monday, Tuesday & Thursday: 9:00 a.m. to 5:00 p.m.

Wednesday: CLOSED

Friday: 9:00 a.m. to 6:00 p.m.

Saturday: 9:00 a.m. to 2:00 p.m.

Kahului Branch (Maui)

Monday – Wednesday: 8:00 a.m. to 4:00 p.m.

Thursday: CLOSED

Friday: 9:00 a.m. to 6:00 p.m.

Saturday: 9:00 a.m. to 2:00 p.m.

The first hour of operation at all locations remains reserved for seniors and members living with serious pre-existing conditions. Most credit union services, including notary, loan processing, and new accounts, remain by APPOINTMENT ONLY. Appointments may be scheduled online or by calling our Member Service Call Center at (808) 587-2700 (Oahu) or toll-free 1 (888) 586-1056. For more information and the latest updates on credit union news, please visit www.HawaiiStateFCU.com/updates.

Events & Branch Holiday Schedule

For more information, visit www.HawaiiStateFCU.com/events

September 7 Holiday Closure: Labor Day

September 9 Webinar: How to Create a Successful Budget at 12:00 p.m.

September 23 Webinar: Long Term Care at 10:00 a.m.

Grocery, Take-Out & Dining Bonus on all Hawaii State FCU Credit Cards

Earn double rewards for Grocery, Dining & Take-Out purchases when you use your Hawaii State FCU credit card! From September 1 through October 31, 2020, you can earn DOUBLE rewards for every dollar you spend on qualifying purchases!

- Visa Signature Cash Rewards = 2% Cash Back¹
- Visa Consumer & Business Platinum Rewards = Double Rewards Points²

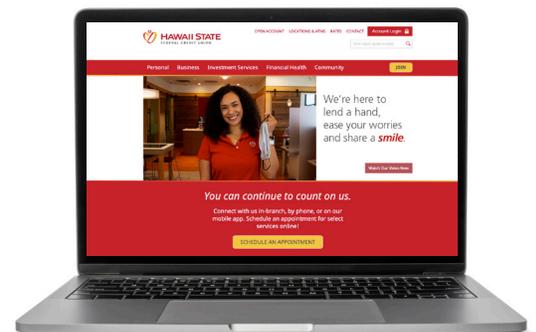
¹2% cash-back rewards are eligible for Grocery & Dining purchases less returns that post to your account between September 1, 2020 and October 31, 2020. Cash-back rewards for all other purchases less returns will continue to accrue at 1% for every dollar spent. Cash rewards will be posted to your account at the close of each quarterly billing cycle. Cash advances, balance transfers and finance charges do not earn points.

²Double rewards points are eligible for Grocery & Dining purchases less returns that post to your account between September 1, 2020 and October 31, 2020. Points for all other purchases less returns will continue to accrue at one point for every dollar spent. Points will be posted to your account at the close of each billing cycle. Cash advances, balance transfers and finance charges do not earn points.



Schedule an Appointment Online for Credit Union Services

Did you know that Hawaii State FCU now offers online appointment scheduling for most services, such as notary, new accounts, and loan processing? Visit www.HawaiiStateFCU.com, click on the "Schedule an Appointment" button on the home page, and sign up for an appointment quickly and conveniently. You can even schedule appointments using our HSFCU Mobile App as well. Simply select the service you need, the preferred branch, date and time, and you're all set! Appointments for some services, such as mortgage, investments and safe deposit boxes may be scheduled by calling our Member Service Call Center at (808) 587-2700 (Oahu) or toll-free 1 (888) 586-1056.





Thank You for Supporting Our Food Drive!

Thank you to all of our members who contributed canned and nonperishable food to our 2020 Hawaii State FCU Food Drive! Thanks to your support, we far exceeded our goal of 1,000 pounds of food collected – in total, our members and employees contributed **more than 7,400 pounds of food**, which will benefit the Hawaii Foodbank on Oahu and the Maui Food Bank (for our Kahului Branch donations).

In addition, in celebration of exceeding our Food Drive goal, the Hawaii State FCU executive team pledged a combined personal donation of \$70,000 to the Hawaii Foodbank, and \$5,000 to Maui Food Bank, to further the impact of our contributions.

We are grateful to everyone who contributed to the success of this year's Food Drive. Thank you for helping us in the fight against hunger in Hawaii!



Hurricane Coverage in Hawaii

Your home is your castle. It protects you and your family, as well as your worldly possessions, from the elements. For many, the home is also your major investment. Yet natural hazards such as hurricanes can threaten your home, and the results can be devastating.

That's why Hawaii's Credit Unions are working with Farmers Hawaii to provide their members with special rates and priority service. Farmers Hawaii understands the needs of Hawaii residents with a local, personal, hands-on care that people in the island community deserve. That way you know you're getting the coverage you want.

Hurricanes are most likely to occur June through November in Hawaii. So now is a good time to talk to a representative at Farmers Hawaii to make sure you are prepared. While it is never possible to eliminate all damage from the destructive force of a hurricane, speaking with a representative from Farmers Hawaii could significantly lower your risk and possibly save you money on your existing coverage.

If you purchase hurricane insurance through Farmers Hawaii, you'll receive a discount on your Farmers Hawaii auto insurance policy. If you don't already have a Farmers Hawaii auto insurance policy, call the dedicated credit union line today at 800-515-1023 or visit FarmersHawaii.com and you could save up to \$361* on your auto insurance.

Farmers Hawaii has been the choice of many island residents since 1955. We're always here to answer your questions, as well as help keep all your insurance plans up to date.

*Average savings from information provided by new policyholders from 11/1/18-11/1/19 which showed they saved by switching to Farmers Hawaii. Auto Insurance underwritten by 21st Century Centennial Insurance Company.

Hurricane insurance placed through Hawaii Insurance Consultants, Ltd.



Register for a Free Financial Education Webinar

Thank you to everyone who has attended one of our free financial education webinars this summer! From debt management, to budgeting, to retirement planning – our Financial Educator, Kathy Morris, along with our experienced group of subject experts and speakers have provided useful information, tips and resources to our attendees.

Interested in registering for a future webinar? Visit www.HawaiiStateFCU.com/events for a schedule of our upcoming webinars and topics.

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Member Service Call Center

Oahu:	(808) 587-2700
Toll-free:	1 (888) 586-1056
Monday to Friday:	7:30 am - 6:00 pm
Saturday:	9:00 am - 5:00 pm

For a full list of branches and hours please visit www.HawaiiStateFCU.com

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