

Hawaii State FCU Mobile App & Online Banking featuring Debit Card Controls

Manage your Hawaii State FCU Debit Card conveniently with the HSFCU Mobile App¹ and Online Banking!
The Debit Card Controls feature allows you to:

- Turn debit card ON or OFF
- Limit purchases by merchant type
- Set up transaction alerts
- Customize locations for usage
- Restrict payment methods
- Control transaction amounts

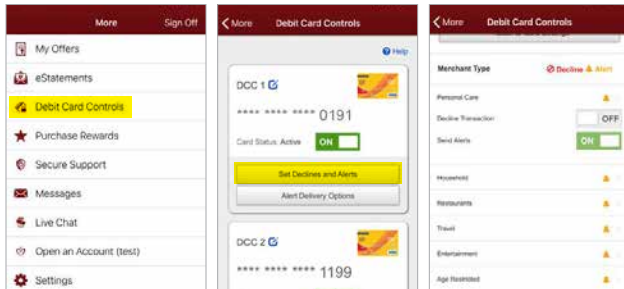
Register today and start enjoying peace of mind protection when using your Hawaii State FCU Debit Card.

¹ Hawaii State FCU Mobile App is free to all Hawaii State FCU members. An internet-enabled mobile device is required to access Hawaii State FCU Mobile App. Available only for Android™, iPhone® and iPad® devices. iPhone® and iPad® is a trademark of Apple® Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Android is a trademark of Google Inc. Standard messaging and data usage fees apply. Please contact your carrier for details.

How to Set Up Debit Card Controls

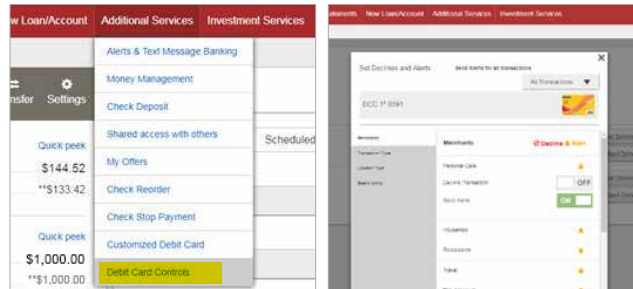
via Mobile App

- Step 1: Once logged in, find Debit Card Controls under More (iOS) or Menu (Android).
- Step 2: Register for Debit Card Controls by accepting the Terms and Conditions.
- Step 3: Set your preferences for Alerts and Declines for managing debit card transactions.



via Online Banking

- Step 1: Once logged in, find Debit Card Controls in Additional Services.
- Step 2: Register for Debit Card Controls by accepting the Terms and Conditions.
- Step 3: Set your preferences for Alerts and Declines for managing debit card transactions.



The default setting will enable alerts for all merchant transactions.

Debit Card Controls FAQs

What types of Alerts and Declines can be enabled?

Alerts and Declines can be set for the following categories:

- Merchants: Personal Care, Household, Restaurants, Travel, Entertainment, Age Restricted, Department Stores, Gas Station and Groceries
- Transactions: ATM, Recurring, Online, Mobile Wallet, In-Store and Mail/Phone Order
- Locations: Decline and/or set up alerts for international (foreign country) transactions
- Spend Limits: Receive notification for or decline a transaction that is above a specific amount

What ways can I receive my alerts?

Choose your communication preferences:

- Push Notifications: Enable using the HSFCU Mobile App by going to *Settings>Push Notifications*. Or, by using Online Banking by going to Alerts and Notifications.
- SMS (Text Alerts): Can only be enabled within Online Banking by going to *Settings>My Settings>Alerts & Notifications>Change or Add Number*.
- Email: Can be enabled using the HSFCU Mobile App in More (iOS) or Menu (Android) and going to *Settings>My Settings>Communication Email*. Or, by using Online Banking and going to *My Settings>Communication Email*.

How do I turn my debit card ON or OFF?

From the HSFCU Mobile App main screen, tap on the toggle switch to turn your card off or on. Changes are effective immediately and you can control your debit card 24/7. Even if you turn your debit card off, any recurring transactions will not be blocked.

For additional questions or to cancel/order a debit card, contact us at (808) 587-2700 (Oahu) or toll-free 1 (888) 586-1056, or visit your nearest Hawaii State FCU branch.