



HAWAII STATE

FEDERAL CREDIT UNION

Hawaii State FCU Lowell Kalapa Scholarship Program

Frequently Asked Questions

What do I need to apply for the Hawaii State FCU Lowell Kalapa Scholarship Program?

- Official transcripts (most recent)
- Two letters of recommendation
- A personal essay (Tell us about yourself; minimum 350 word count)
- Student Aid Report
- List of your personal achievements and community service

Where can I get an application form?

Applications for the 2019 Hawaii State FCU Lowell Kalapa Scholarship program will become available on January 1, 2019. Applicants **must** apply online at www.HawaiiStateFCU.com/scholarship.

When is the deadline to apply?

Applications and required attachments will be accepted from January 1, 2019, and must be received by 11:59 p.m. HST March 31, 2019.

Do you need to be a member for a certain amount of time in order to apply for the Lowell Kalapa Scholarship?

As long as you are a member of Hawaii State FCU by the time you apply, you will be eligible to apply and be considered for Hawaii State FCU's 2019 Lowell Kalapa Scholarship Program. The children and spouse of Hawaii State FCU members who have active Hawaii State FCU accounts (checking or savings) are also eligible to apply for the Hawaii State FCU Lowell Kalapa Scholarship Program, and are NOT required to be members of Hawaii State FCU, themselves.

How do I submit the application for the Scholarship Program?

Applications **must** be submitted online at www.HawaiiStateFCU.com/scholarship. Applications that are printed and mailed to the branch will NOT be accepted. Only online scholarship application submissions will be accepted. However, only official school transcripts must be mailed to the Main Branch (Attn: Marketing Department; 560 Halekauwila St., Honolulu, HI 96813).

Do you require a specific title for the essay or is it OK to write about anything?

It is OK to write about anything that describes yourself and your personal educational/career goals. Please write a minimum of 350 words.

Must the letters of recommendation be from college professors?

No. Anybody who knows you well is a qualified recommender, such as a counselor or boss.

When will applicants be notified if they have been selected for the scholarship?

Applicants will be notified in mid-July 2019 if they have or have not been selected for the scholarship. Judging of the applicants will start in late April/May 2019 with final selections being made in late June of 2019.



What if I forget my password to the online application system?

Hawaii State FCU nor our third-party vendor hosting our application system have access to your password. If you forget your password, click on the [Forgot Password](#) link near the log-in box to reset your password.

Do I need to use my real email address for my log-in?

Yes. Please use a current email address so you can receive important updates from Hawaii State FCU as it relates to the status of your application.

What happens if I hit Save Draft on the application form and the next time I log in I do not see the information I had last saved?

Should you encounter any technical glitches to your application, please email support@wizehive.com for help. Do not email support@wizehive.com or Hawaii State FCU if you are having issues with your electronic device or Internet service interruptions.

Can I upload an electronic version of my transcript?

No. All transcripts must come directly from the school and mailed to us in the original and sealed envelope.

Does my transcript need to come in the original envelope?

Yes. All transcripts must come directly from the school and mailed to Hawaii State FCU in the original and sealed envelope.

How will I know if my transcript has been received by Hawaii State FCU?

Hawaii State FCU will upload a student's transcript to his or her application and send an email message confirming the transcript has been received and uploaded.

Once I hit Submit, will I be able to make changes to my application?

No. Once you hit Submit, all submissions are final and you will not be able to access your application to make changes. It is recommended you double check all your responses before submitting your application.

Can I do this application on a mobile device?

Yes, but it is not recommended. The online application program is mobile friendly, but NOT mobile responsive. For best results, work on your application using a desktop computer or laptop.

Can I make a printout of my online application?

Yes. There is an option to print out your application so you can review all your answers before submitting.

Is my information submitted through this third-party site kept secure?

Yes, the application portal uses a secure and compliant software system.

Who can I contact for additional questions?

Contact Jennifer Russo in the Marketing Department at (808) 447-7044 or JenniferR@hsfcu.com.